



merit

COVID-19 UPDATE – 26.03.20

It is with a heavy heart that earlier today the directors at Merit have made the decision to suspend our warehousing and Installation services from Friday 27th March. Our intention is to re-open on Monday 13th April at this moment in time, but this date will be reviewed in line with future government announcements.

It has become increasingly apparent that we are not able to comply with the 2-metre distancing rule whilst carrying out our normal working practices in the warehouse and on site. By continuing to operate we are putting the health and safety of our staff, colleagues and fellow workers at risk of spreading the virus.

In terms of 'goods in' to our warehouse, we are accepting deliveries this week as usual but sending messages to suppliers that we cannot accept anything from Monday 30th March until it is safe to do so. Anything that has already been booked in WILL be unloaded and taken care of.

In terms of on-site working Thursday 26th March will be our last working day across all sites.

This is not a decision we have taken lightly but we believe the business drive to generate revenue should not outweigh the risk to life, and equally we want to help show support to the heroes at the NHS and limit any extra pressure our businesses may put on the system if we were to continue risking exposure.

We will continue to run our office remotely from homes, still provide quotations, as well as any advice and future job bookings. Please let us know if we can be of any assistance in supporting you and your business through these very difficult times.

We would like to take the opportunity to wish you, your loved ones and all of your staff the very best of health in these uncertain times.

Kind regards

Roy, Rick & Jamie

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